

**NOWA'S WATER LEAK DETECTION AND CONTROL
PRIVACY STATEMENT
DATE OF STATEMENT: July 2020**

This Privacy Statement is a legal agreement between you and Nowa inc. ("Nowa") and applies to your use of the Nowa's water leak detection and control ("Product") and product software ("Software", which includes the services furnished through the use of the Software), which may be used in connection with the Product.

BY ACCESSING AND USING THE SOFTWARE, YOU AGREE THAT YOU HAVE READ, AGREE WITH AND ACCEPT ALL OF THE TERMS AND CONDITIONS IN THIS PRIVACY STATEMENT, AND ANY REVISED OR RENEWED VERSIONS THEREOF, AS WILL BE PUBLISHED ON NOWA'S WEBSITE. IN THE EVENT OF ANY ERROR, OMISSION OR OTHER DISCREPANCIES BETWEEN THIS PRIVACY STATEMENT AND ANY AMENDMENTS OR ADDENDUMS ACCOMPANYING THIS PRIVACY STATEMENT AND THE PRIVACY STATEMENT MADE AVAILABLE BY NOWA ON ITS WEBSITE, THE TERMS OF THE LATTER SHALL PREVAIL. YOU MAY NOT MODIFY THIS PRIVACY STATEMENT BY MAKING ANY TYPED, HANDWRITTEN, OR ANY OTHER CHANGES TO IT FOR ANY PURPOSE. YOU AGREE THAT YOU ARE THE END-USER OF THE SOFTWARE AND YOU REPRESENT THAT YOU ARE OF LEGAL AGE AND ARE AUTHORIZED TO ENTER INTO THIS PRIVACY STATEMENT ON BEHALF OF YOURSELF AND ANY PARTY TO WHOM YOU GRANT ACCESS TO THE SOFTWARE.

1. Application

This Privacy Statement is intended to describe how Nowa collect, use and disclose information. For the purpose of this Privacy Statement, the term "Personal Information" refers to information about an identifiable individual and includes your name, your home address and phone number.

2. Use and disclosure of the information

Nowa collects information such as your name, address, email and phone numbers when you register and access the Software and through the connectivity established between you and Nowa. This information will allow Nowa to contact you in case of need, to send you alert and reminders or to send you other informations that you may request.

To enable the Product to function, Nowa collects information on how and when you use the Software and Product and data that relates to the Product and Software, including without limiting the generality of the foregoing, date and specific time of Product's or Software's events. Nowa may also aggregate information anonymously with information from other users to generate comparative data reports and anonymous databases for statistical purposes that will benefit the performance of the Product. Nowa may also use the information in aggregate form, without reference to your Personal Information, to help Nowa develop additional services that are likely to be of interest to its users.

Nowa also collects information through its mobile application installed on your device, including for example survey responses, device information, IP addresses and data stored in cookie files.

Nowa will use the collected information to provide the services and operate the system, improve our products and services, respond to your questions about our products or services, identify your request when placing an order or registering for warranty or for warranty service to complete that order or service registration and to provide you with information about other Nowa's products and promotions that may be of interest to you.

Nowa will not disclose your Personal Information to third parties without your consent, unless this third party is a consultant or a representative of Nowa for the Product or Software.

Nowa may publically disclose, share and/or sell the information in aggregate form, without reference to your Personal Information, and reports and analyses based on such information to third parties, including utilities, service providers, suppliers, advertisers, merchants, consumer and market research companies and other organizations.

3. Updating your Personal Information

You can access your Personal Information through the Software and you can update such Personal Information via the Software or by contacting Nowa's Customer Service. Nowa will update any changes to Personal Information when received. If Nowa holds Personal Information about an individual which can be established by the individual to be inaccurate, incomplete or not up-to-date, Nowa will take reasonable steps to correct it.

4. Opposition and withdrawal

Nowa is committed in providing you with the right to oppose and withdraw your Personal Information. You may oppose to the disclosure by Nowa of your Personal Information to third parties at the time of collection or at any time thereafter. You may also withdraw your consent to the use or disclosure of your Personal Information for any identified purpose at any time but if you withdraw, you may not be able to use the Software and/or certain services and functions in relation with the Software.

If you would like to oppose or withdraw your Personal Information, please contact Nowa's Customer Service at confidentiality@nowa360.com, or by mail at Nowa's Customer Service - Privacy, 10060 Louis-H. La Fontaine blvd, Montreal, Province of Quebec, H1J 2T3. You should contact Nowa's Customer Service for more information regarding the implications of such opposition or withdrawal.

5. Access

If you would like to access your Personal Information, or request that your Personal Information be modified, corrected or removed from our database, please contact Nowa's Customer Service at confidentiality@nowa360.com, or by mail at Nowa's Customer Service - Privacy, 10060 Louis-H. La Fontaine blvd, Montreal, Province of Quebec, H1J 2T3.

To protect your privacy and security, Nowa will also take reasonable steps to verify your identity before granting access or making corrections. Nowa will use reasonable efforts to supply you with this information and to correct any factual inaccuracies that you identify.

Where there is a cost for access to Personal Information, Nowa will provide you with an estimate of the approximate cost. Upon receipt of the estimate, you must advise Nowa if you wish to continue with the request. The request will be put on hold until such time as Nowa receives confirmation to proceed with the request based on approval of the fees involved.

6. Usage and/or storage outside of Canada

Your Personal Information may be used or stored by Nowa or our service providers in Canada or in the United States of America. Nowa takes reasonable contractual or other measures to protect customer's Personal Information while processed or handled by these service providers and our corporate affiliates which are responsible and liable if they misuse any Personal Information

7. Transfer

Nowa reserves the right to transfer your information in the event it sells or transfers all or a portion of its business or assets and Nowa will take all reasonable steps to ensure that the privacy of your Personal Information will be preserved.

8. Security

The Personal Information collected by Nowa is kept in a secure environment and its employees are required to respect the privacy of your Personal Information. Nowa undertakes to maintain a high level of confidentiality of your Personal Information by integrating security technological innovations which help to ensure the security of your Personal Information.

9. Modification

Nowa reserves the right to modify, add or remove portions of this Privacy Statement at any time and from time to time, acting in its sole discretion. If Nowa decide to change this Privacy Statement, Nowa will post those changes on its website (www.nowa360.com) or send a notification via electronic communication.